

Partners in Compassionate Care:

We collaborate with many different providers to deliver personalized, high-quality healthcare seamlessly for our Medicare residents.



Partner News

NationsBenefits Flex Card Update

As we approach 2024, we want to reiterate how excited we are to continue providing benefits for our WWSA members. On January 1st, WWSA members will continue to have coverage for vision services. There will be a delay, however, in the receipt of their flex card provided by NationsBenefits.

We encourage our members to utilize their vision benefits in 2024. If a member visits a vision provider before receiving their card, **they will *not* be denied service or coverage.**

We will be monitoring closely all vision claims to ensure that the claims are processed appropriately.



We are sorry for any inconvenience members may experience. We are working diligently to get the cards out as soon as possible.

Today, we are mailing a letter to WWSA members notifying them of this delay, as well.

Please contact your Contract Manager if you have any questions.

Need to know

WWSA Website:

<https://www.wvsenioradvantage.com/>

Provider Portal:

<https://www.wvsenioradvantage.com/providers-partners/#Segundo>

Network Operations:

(844) 854-6888

Required Annual Model of Care Training:

<https://www.wvsenioradvantage.com/training-material/>

Medicare:

<https://www.medicare.gov/>

SHIP:

<http://www.wvship.org/>

From all of us at
West Virginia Senior Advantage

Happy New Year!

Your Partners at West Virginia Senior Advantage

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