

## Partners in Compassionate Care:

*We collaborate with many different providers to deliver personalized, high-quality healthcare seamlessly for our Medicare residents.*



## Partner News!

### Need to know

#### WVSA Website:

<https://www.wvsenioradvantage.com/>

#### Provider Portal:

<https://www.wvsenioradvantage.com/providers-partners/#Segundo>

#### Network Operations:

(844) 854-6888

#### Required Annual Model of Care Training:

<https://www.wvsenioradvantage.com/training-material/>

#### Medicare:

<https://www.medicare.gov/>

#### SHIP:

<http://www.wvship.org/>

### The Request for Prior Authorization Form has been updated! Plus, it has a new look for 2024!

Effective January 1, 2024, please begin using the prior auth form that has a totally new look and updates such as:

- No prior auth needed for Non-Emergency Medical Transport (NEMT)
- Mental Health is now Behavioral Health with sub-categories
- DME (>\$500) (>\$1,000)
- Prosthetics/Orthotics (>\$1,000)
- and other \$1,000 thresholds

We lifted some prior auth requirements to help remove some unneeded administrative burdens.

The form is attached to the e-mail from which you received this newsletter. In January, you'll be able to find it on our website at:

<https://www.wvsenioradvantage.com/providers-partners/>

We hope this revised form will be easier for you to use. Please contact your contract manager if you have questions. We'd like to hear from you.

From all of us at  
West Virginia Senior Advantage

# Happy New Year!

## Your Partners at West Virginia Senior Advantage

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